

Connection Center Webhooks Outbound

PRODUCT DATA SHEET

COOKDOWN
Let the data flow.

Send Alerts from SCOM and push them into other platforms as incidents, messages & tickets, to trigger automations



Why integrate SCOM?

It's a common story: a business-critical service suffers an outage, the operations teams scramble to get it back online, only to find that the whole thing was preventable if only a monitoring alert had been properly actioned.

If you're still relying on email notifications for SCOM alerts, it's likely that these emails are just being filtered and ignored. To enable true proactive monitoring you can no longer rely on an email inbox: alerts need to be routed, escalated, and tracked to ensure a timely and reliable response. That's why modern IT operations demand that monitoring tools such as SCOM are integrated with existing applications.

Push alerts directly to your team

Webhooks enable you to push alerts from SCOM directly into your team's tools. This way they are able to see alerts, raise tickets and have visibility of updates from a single source of truth. No more 'swivel chair' monitoring between different tools, all the information your team requires, is right where they need it.

Not only will your team be super engaged but they'll also save hours of time with the option to automate away day-to-day tasks, so they can focus on creating a superior end-user experience.

Stand Alone SCOM

Alerts unactioned, insights missed

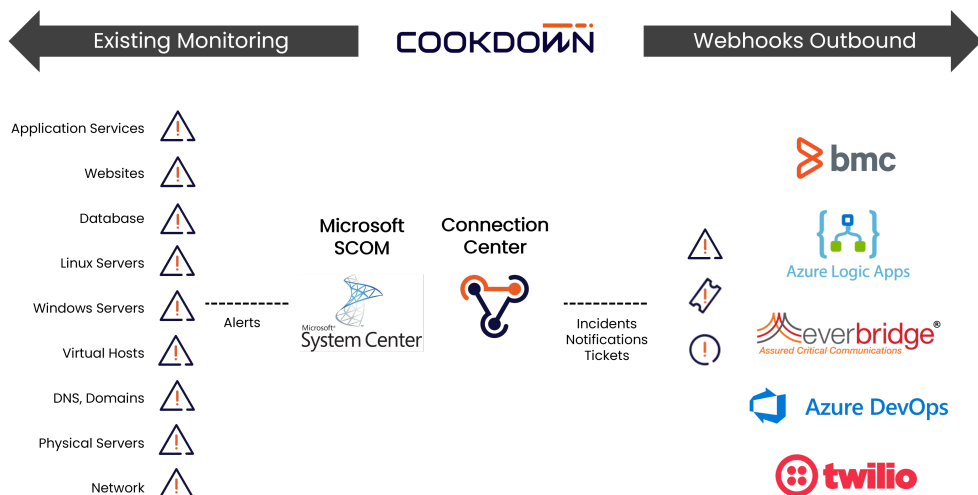
- Increased downtime
- Missed SLAs
- Email notifications overlooked
- Duplication of tasks due to disjointed data
- Alerts remain unresolved
- Critical monitoring insights missed

Integrated

Automate alert resolution, increase uptime

- Business continuity due to effective monitoring
- Improved SLAs as root cause is more visible
- Alerts correctly routed & escalated to correct team
- Proactive monitoring management
- Automate away manual tasks, by using SCOM alerts as triggers

How it works



Connect SCOM with anything, anywhere...!

Connection Center is your one-stop shop for SCOM connectivity. Using code-free, out-of-the-box support to integrate all your enterprise tools. Leverage the power of SCOM to automate away everyday tasks, such as restarting VMs, clearing cache, deleting temp files, and much more.

Connection Center will truly engage your teams, by giving them the visibility they need to proactively monitor alerts. Now you can make sure alerts are routed and escalated to the correct people, meaning they get actioned more efficiently and deliver a better experience to the end-user – you're SLAs will have never looked better!

Pricing

We are committed to delivering affordable, hassle-free enterprise software that lives up to its promise.

From \$10,000/year

Licensed by the number of nodes in your SCOM management group. Nodes include SCOM agents, Linux servers, and network devices.

Including Support

All licenses include email support with a 72-hour SLA and free upgrades.

Key Features

Better connect your team

Push alerts from SCOM to any application, to enhance the way your team can receive alerts, raise tickets and receive instant messages.

Configurable messaging

There are two tailored views to choose from:

Simple: a high-level overview showing alert name, description, severity, and object.

Detailed: in addition to the properties in the Simple view, information about the alerting workflow, source object, and its relationships are included.

Automated action when SCOM alerts are raised

Webhooks speed and accuracy, provide up-to-the-second access to new data, as and when it is generated, so you can automate tasks like:

- Restart servers with Azure Logic Apps
- Clear temp directories when disk space is low
- Resize VMs
- Restart IIS app pools

Get Started Today

Book A Demo

Book a slot with an engineer for a live demo cookdown.com/connection-center-webhooks

30-Day Free Trial

Ready to try it out? Download our free trial here. cookdown.com/connection-center-webhooks#free-trial

